



**Hongkong Post e-Cert (Personal)
Online Renewal
Google Chrome Extension
Installation Guide**

Version 1.0

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Table of Content

1.	Introduction.....	2
2.	Google Chrome Extension Installation	3
2.1.	Operating System Requirements	3
2.2.	Installation Steps.....	3
3.	Uninstallation Steps.....	7

1. Introduction

“**Hongkong Post e-Cert (Personal) Renewal Extension**” is designed for performing online renewal of Hongkong Post e-Cert (Personal) in Google Chrome and Microsoft Windows. The system is required to install this “**Extension**” and “**Hongkong Post e-Cert (Personal) Renewal Thin Client**” in order to perform the online renewal.

This installation manual provides steps for subscribers to install / uninstall the extension.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.

2. Google Chrome Extension Installation

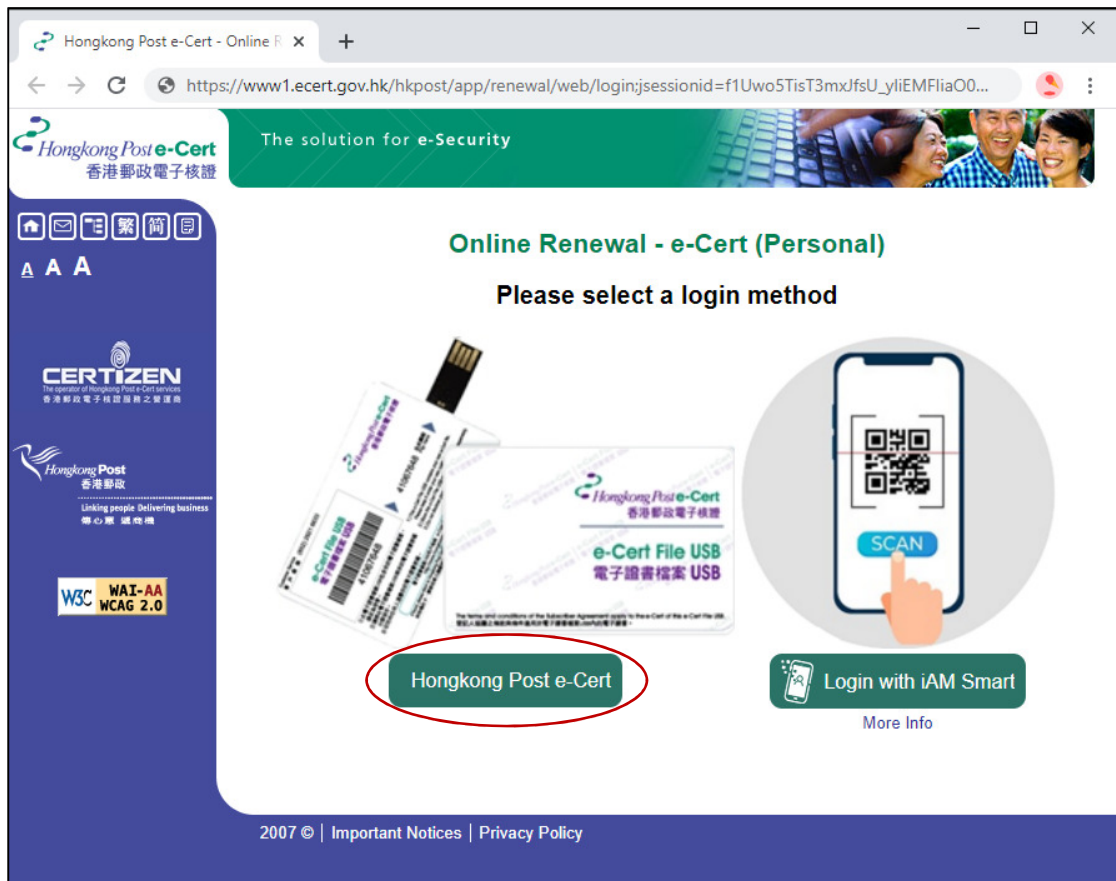
2.1. Operating System Requirements

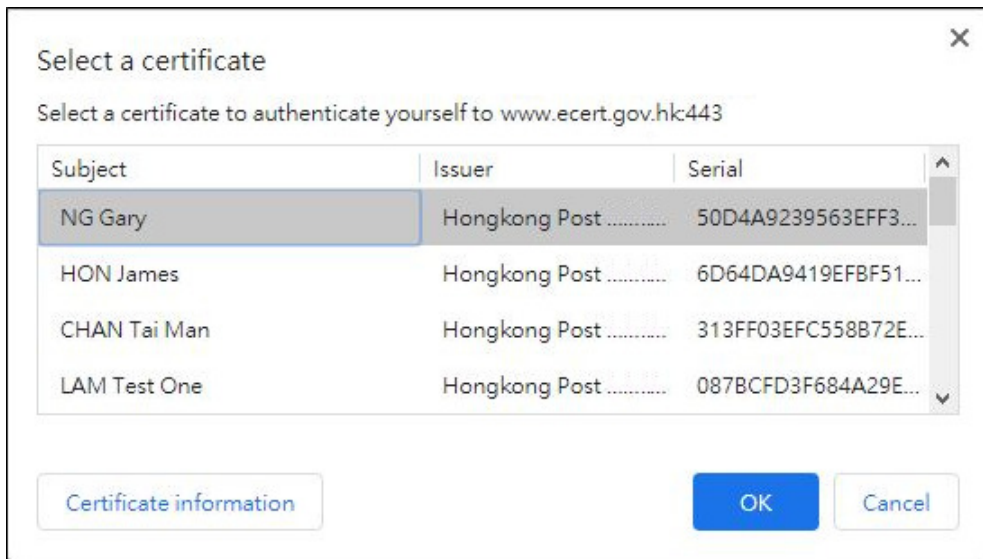
In order to install the **Extension**, your system is required to have all as follows: -

1. **Microsoft Windows** 8.1 and 10 64-bit for English, Traditional Chinese or Simplified Chinese versions
2. **Google Chrome** version 81 or above

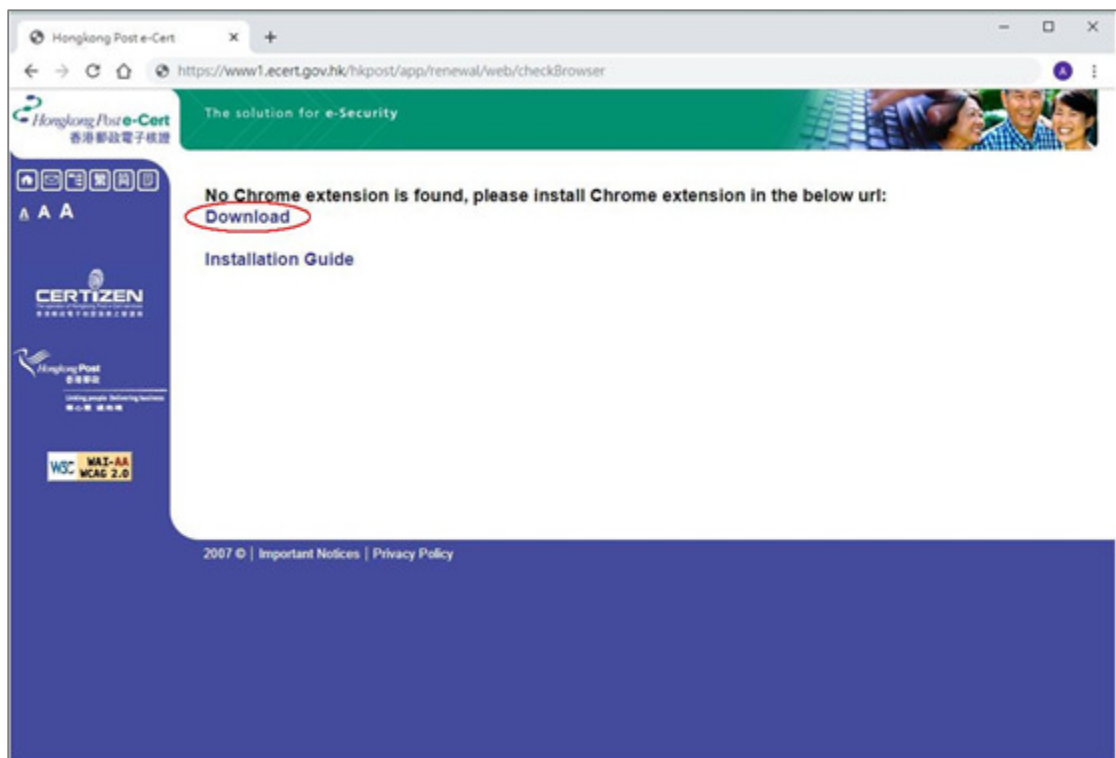
2.2. Installation Steps

- 1) When subscriber accesses online renewal function and selects “**Hongkong Post e-Cert**” as login method, subscriber has to select which certificate will be used for renewal.

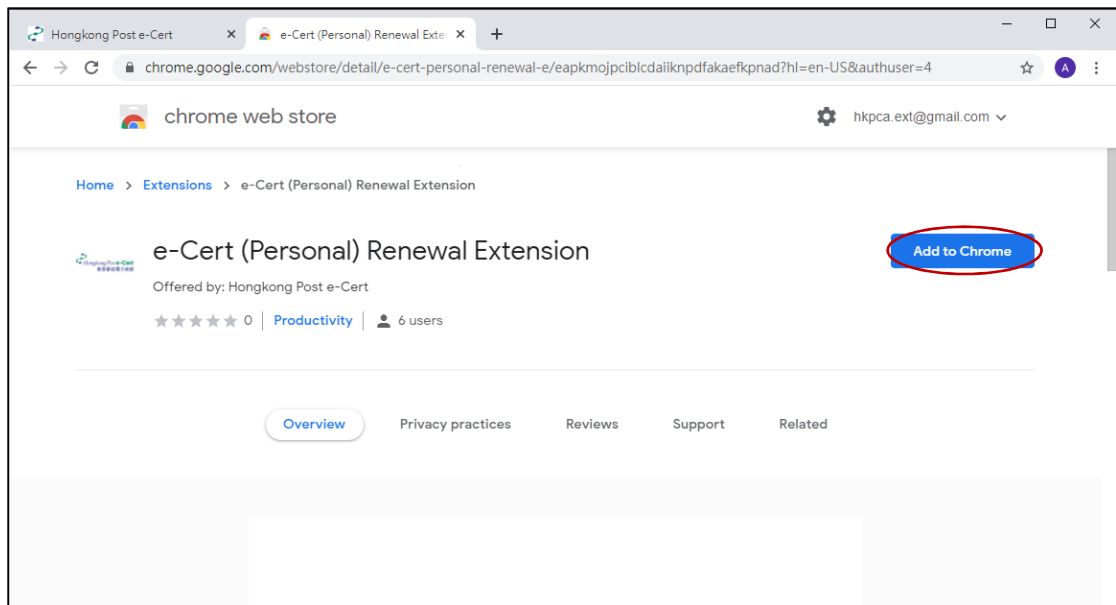




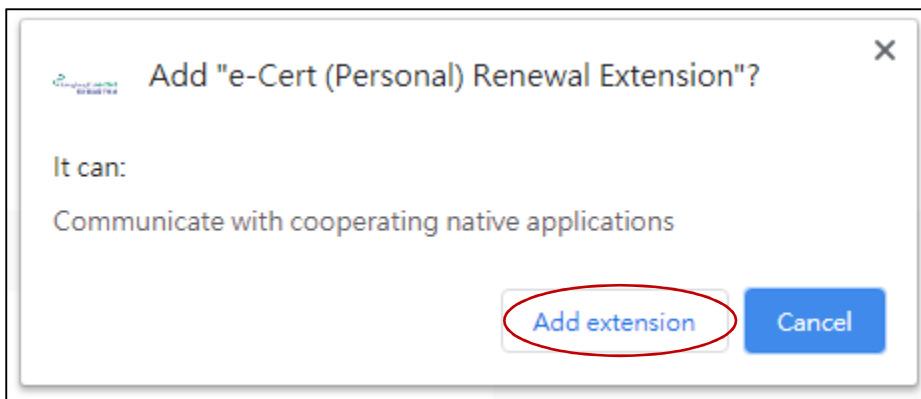
- 2) System will check if the **Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.



- 3) The browser will open a new web page and forwards to “**e-Cert (Personal) Renewal Extension**” in **chrome web store**. Click “**Add to Chrome**” button.



4) Click “**Add extension**” to confirm as follows:-



5) After installation, close the **chrome web store** page and continue the Hongkong Post e-Cert (Personal) online renewal procedures.

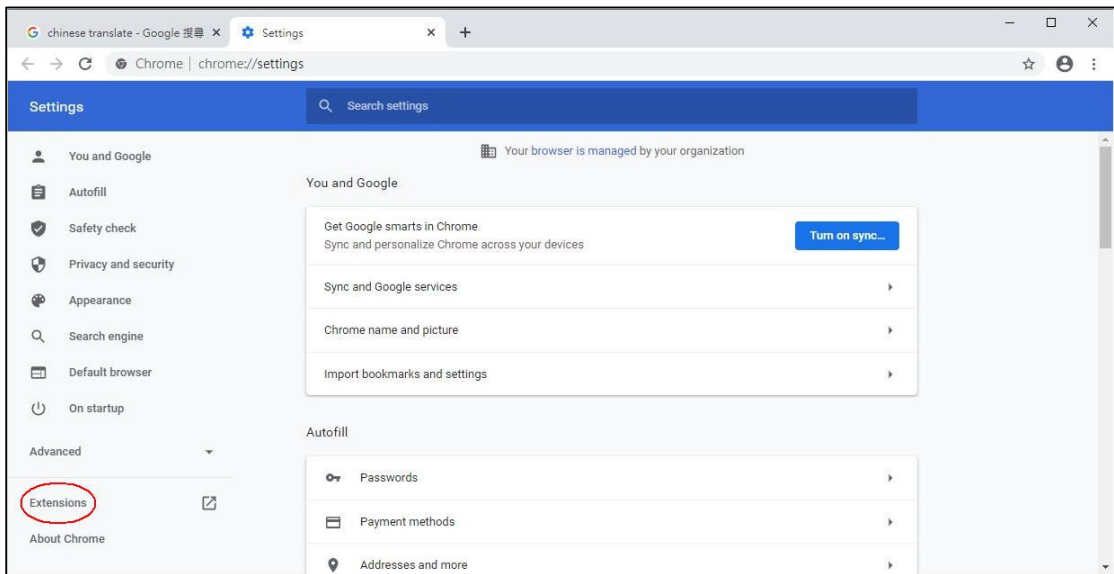
3. Uninstallation Steps

To uninstall the **Extension** (if necessary), subscriber can follow the steps below.

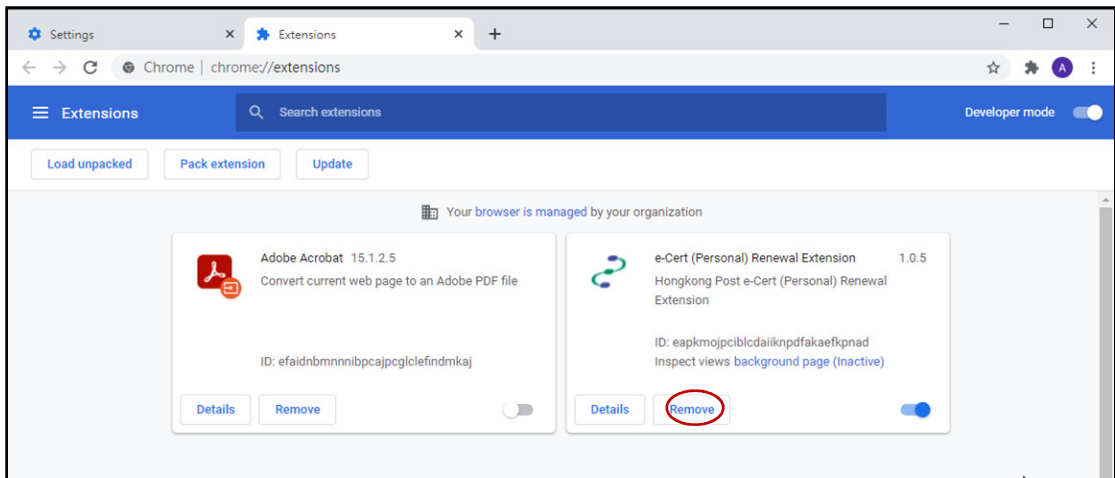
- 1) Open Chrome, click the top-rightmost button, and then click **Settings**.



- 2) In the left column, click **Extensions**.



- 3) In the list of installed **Extensions**, find “**e-Cert (Personal) Renewal Extension**” and click **Remove**.



- 4) After the **Extension** is removed, close browser.

