



Hongkong Post e-Cert Microsoft Edge Extension Installation Guide

Version 1.0

Revision Date: September 2023

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1. Introduction

“**Hongkong Post e-Cert Extension**” is designed for accessing online services of Hongkong Post e-Cert in Microsoft Edge and Microsoft Windows. The system is required to install this “**Extension**” and “**Hongkong Post e-Cert Thin Client**” in order to use online services.

This installation guide provides steps for subscribers to install/uninstall the **extension**.

For enquiries, please call Hongkong Post Certification Authority hotline on 2921 6633 or email to enquiry@eCert.gov.hk.

2. Microsoft Edge Extension Installation

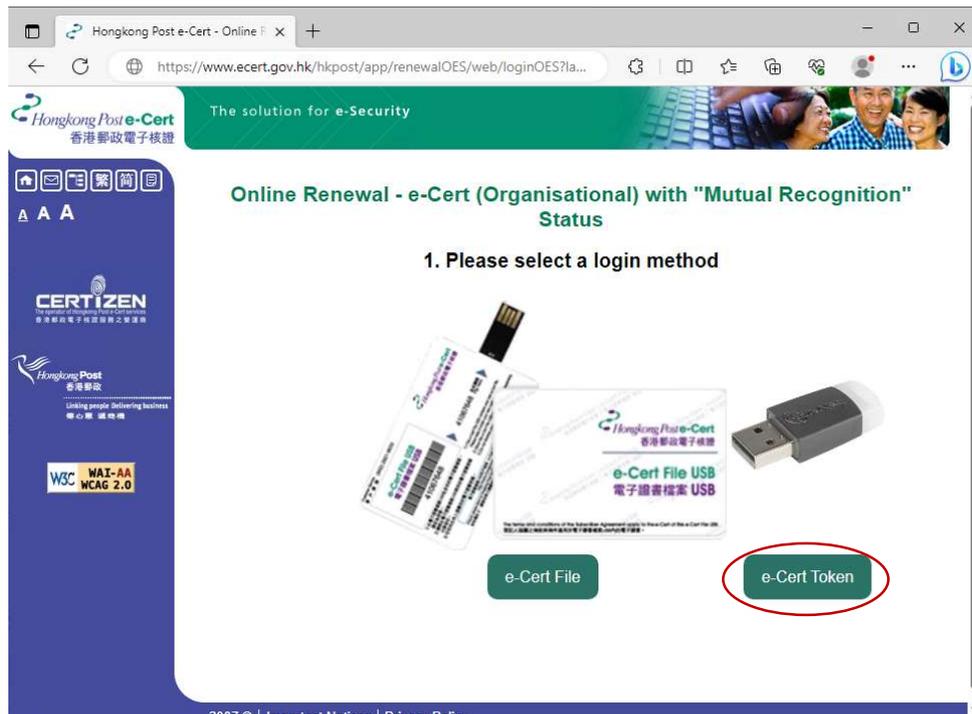
2.1. Operating System Requirements

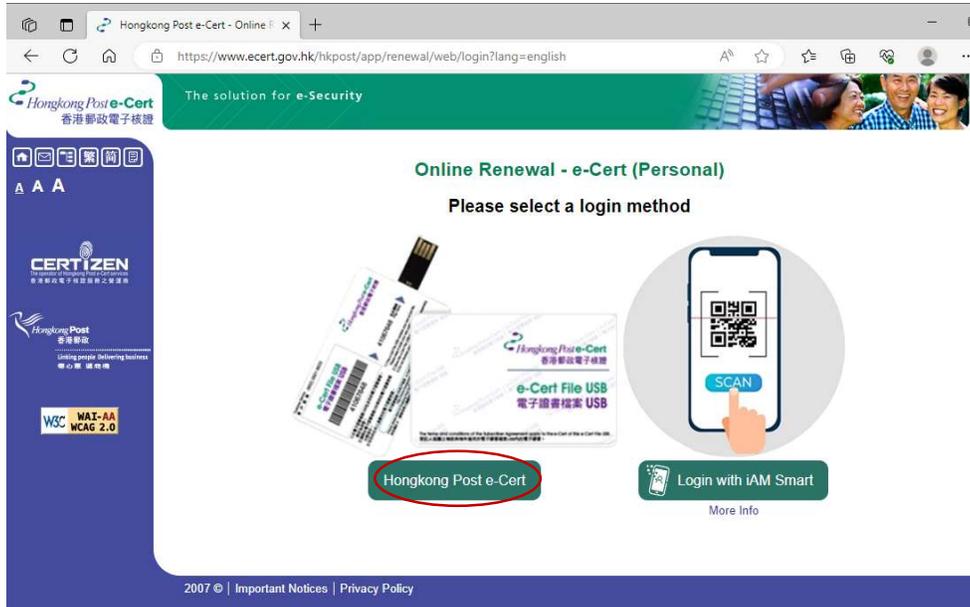
In order to install the **Extension**, your system is required to have all as follows: -

1. **Microsoft Windows 10**
2. **Microsoft Edge** version 85 or above

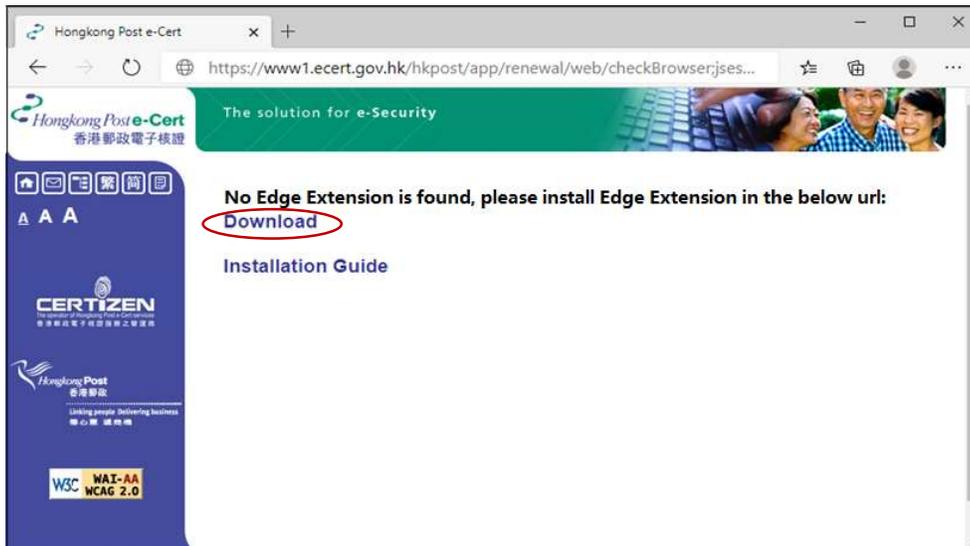
2.2. Installation Steps

- 1) When a subscriber accesses online services and selects “**Hongkong Post e-Cert**” as a login method, the subscriber has to select which certificate will be used in the online service.

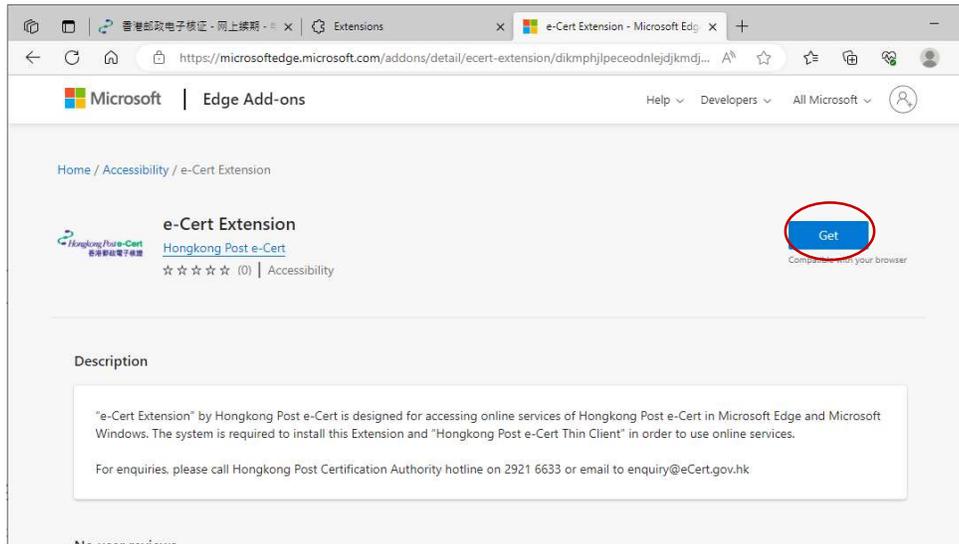




- 2) System will check if the **Hongkong Post e-Cert Extension** has been installed in the browser, and if not, the subscriber can click the **Download** link.



- 3) The browser will open a new web page and redirect to “e-Cert Extension” in “Edge Add-ons”. Click **Get** as follows:-



- 4) Click “Add extension” to confirm as follows:



- 5) After installation, close the **Edge Add-ons** page and continue to access Hongkong Post e-Cert online services.

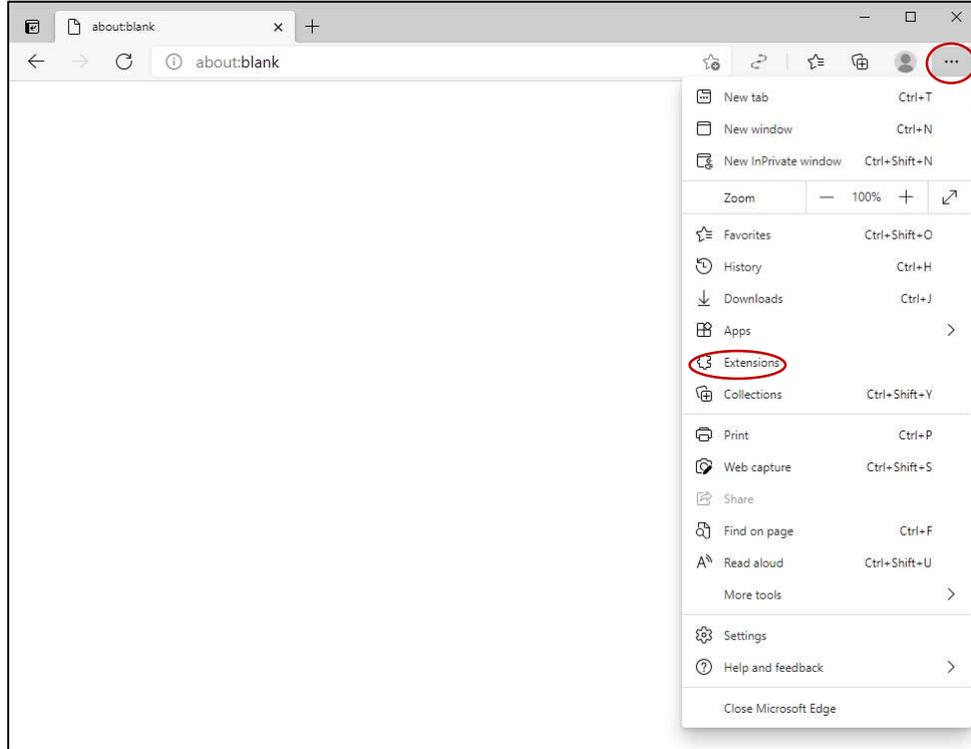
In order to access online services with e-Cert, your Microsoft Windows also requires to install **Hongkong Post e-Cert Thin Client**. For installation procedure, please refer to the e-Cert User Guide “Installing Hongkong Post e-Cert Thin Client” at:

<https://www.ecert.gov.hk/product/ecert/guide/index.html>

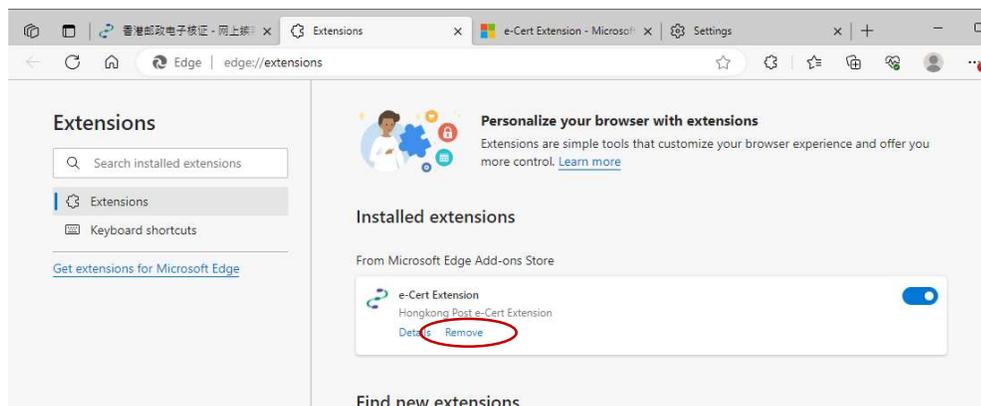
3. Uninstallation Steps

To uninstall the **Extension** (if necessary), follow the steps below.

- 1) Open Edge, click the top-rightmost button, and then click **Extensions**.



- 2) In the list of **Extensions** installed, find “**e-Cert Extension**”, and then Click **Remove**.



3) After the **Extension** is removed, close the browser.

